



JAMES SPRINGER

CONSULTANT | DEVELOPER | DESIGNER

PROFILE

My skills are rooted in traditional design principals, but driven by my strong affinity to interactive media.

I have worked as a designer, developer and consultant in the corporate world and for small businesses for over 15 years.

My skill set includes: Front end development, graphic design, information architecture, project management, and business strategy.

CONTACT ME



(443) 624-4284



james@jamespringer.com



353 Johnston Rd
Pittsburgh, PA 15241

LANGUAGES

HTML



CSS w/ (LESS/SASS)



JavaScript/TypeScript



PHP



WORK EXPERIENCE

Senior Software Engineer

2019 - 2020, OpenArc

- Developed web and VR applications utilizing a wide array of technologies that included Angular, Vue, Wordpress & Unity for both internal and external clients.
- Seeded an internal UX Engineering Group that consisted of our internal designers and UI developers to allow the team to adopt cross-discipline best practices, and find the best approach to integrate new technologies into our workflow.

Technical Consultant

2016 - 2019, CGI (formerly Summa Technologies)

- Worked with multiple internal company groups in a lead UI developer role.
- Developed a fully responsive client side technology stack that complimented Salesforce Lightning, while also staying compliant with LockerService. This allowed us to choose to either adopt Lightning Design language or omit it completely, and instead build a custom solution on the salesforce platform. This work was also nominated for Salesforce Lightning Bolt Award at Dreamforce 2016.
- Served as a main conduit between front end developers and internal/ external design teams. I was usually brought into design conversations to help keep the teams stay aligned on what was feasible given the project timeline and the budget.
- I interviewed, conducted technical screenings, and proctored code tests for over 50 candidates during my tenure at Summa/CGI.

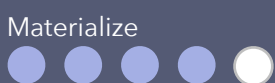
Lead Front End Developer

2015 - 2016, Giant Eagle

- Efficiently collaborated with multiple business segments including advertising, marketing and creative to design, develop and implement progressive, industry-leading user experiences that concisely communicated sales initiatives and fostered brand equity in a timely fashion.
- Identified and addressed gaps in workflow processes. Some examples include designing and developing an internal digital style guide to be used by both designers and developers to more efficiently approach asset creation and implementation, re-engineering the email template catalog to be more modular, and laying the foundation for dynamic content to be used in personalized email campaigns.



FRAMEWORKS



CMS



Software Engineer

2014 - 2015, FTI Consulting

- Agile Development Environment. Actively contributed to successful sprint burn-down velocities during each sprint with my scrum team by fully participating during grooming, tasking, standup and EOS demos.
- Efficiently produced clean work across the application stack utilizing C#, SQL and LINQ on the server side, and HTML, CSS and JavaScript on the client side.
- Ensured proper code coverage by writing relevant and concise unit tests and integration tests.
- Led the initiative to assemble a swat team to address and reform employee on-boarding and new hire orientation processes. The resulting processes and tools that were produced drastically reduced ramp up time for new employees.

Software Support Engineer

2012 - 2014, GrapeCity (formerly ComponentOne)

- Created concise POC web applications for developers tasked with migrating their applications from desktop platforms such as WinForms and WPF to ASP.NET web forms or MVC 4/5. Focus on adaptive interface design to ensure support for desktop and mobile platforms.
- Specialized in providing escalated support/proper implementation of ComponentOne's entire web stack via phone, email and forums to a global community of developers. Additionally, provided escalated support/proper implementation for various Microsoft development platforms including ASP.NET, WinForms, ActiveX, WPF, Silverlight, and LightSwitch.
- Authored succinct code samples using HTML 5, CSS 3, jQuery, BreezeJS, KnockoutJS, & AngularJS. These samples and their corresponding white papers were distributed through the company's developer community blog network to ensure developer success in implementing ComponentOne's technology.
- Created internal training guides that heavily increased the efficiency of the sales team's ability to sell the company's major web product. Led presentations to educate the sales team on technical knowledge that highlighted advantages that the company's web product had over the competition. This led to a 27% increase in web product sales over the previous quarter.
- Focused on team building and mentoring new employees to help propagate a strong company culture.
- Attended trade shows and code camps across the country and directly interacted with the development community to evangelize the company's products and generate potential sales leads.

CLOUD

Amazon Web Services



Salesforce



Azure



SOFTWARE

Photoshop



Illustrator



Figma



Omnigraffle



Visual Studio



TFS



Git



REFERENCES

Lou Simon,

Advisor at Behavior

lousimon009@gmail.com

+1 (724) 448-5348

Daniel Rodriguez,

Sr Technical Consultant at CGI

rodriguez232@yahoo.com

+1 (412) 498-1892

Senior Online Banking Consultant

2008 - 2012, PNC Bank

- Responsible for troubleshooting advanced online banking issues. This position required nimble and concise communication skills to help customers solve complicated technical issues via telephone.
- Operated as the primary conduit through which technical issues experienced by the customers in online banking were clearly conveyed to MIS, the e-commerce division responsible for implementing and updating OLB infrastructure and solutioning.
- Pilot member of Online Banking Tier 3, an escalated technical support division of online banking.
- Possessed a vested interest in mentoring new employees to ensure skill development and success throughout the division.
- Service Excellence Award. Granted the opportunity to work from home.

Principal Consultant

2008 - Current, Independent (jamesspringer.com)

- A man of many hats: Sales, accounting, solution architect, business consultant, project manager, designer, developer, and QA.
- Engage each contract as an opportunity to genuinely and thoroughly learn the client's business vertical and processes as intimately as possible. This allows for the most appropriate solutioning given the project's timeline and budget constraints.
- Utilize every tool in my arsenal to arrive at the best solution possible. This includes conducting workshops, solution architecture, contextual interviews, information architecture, low/high fidelity mockups, implementation, and QA testing.
- Produce training material, documentation for clients prior to hand-off, and conduct training sessions as needed.

EDUCATION

B.S. Web Design & Development

2009 - 2012, Full Sail University

Focus on usability, project management, object-oriented programming, source control, and responsive design.

A.S. Graphic Design

2007 - 2009, Art Institute of Pittsburgh

Specialized in functional visual design. Focus on color theory, composition, and typography.